### 10.3 Peers as Patients

The opportunity to care for a fellow physician or physician-in-training is a privilege and may represent a gratifying experience and serve as a show of respect or competence. However, physicians must recognize that providing medical care for a fellow professional can pose special challenges for objectivity, open exchange of information, privacy and confidentiality, and informed consent.

In emergencies or isolated rural settings when options for care by other physicians are limited or where there is no other qualified physician available, physicians should not hesitate to treat colleagues.

Physicians must make the same fundamental ethical commitments when treating peers as when treating any other patient. Physicians who provide medical care to a colleague should:

- (a) Exercise objective professional judgment and make unbiased treatment recommendations despite the personal or professional relationship they may have with the patient.
- (b) Be sensitive to the potential psychological discomfort of the physician-patient, especially when eliciting sensitive information or conducting an intimate examination.
- (c) Respect the physical and informational privacy of physician-patients. Discuss how to respond to inquiries about the physician-patient's medical care from colleagues. Recognize that special measures may be needed to ensure privacy.
- (d) Provide information to enable the physician-patient to make voluntary, well-informed decisions about care. The treating physician should not assume that the physician- patient is knowledgeable about his or her medical condition.

Physicians-in-training and medical students (when they provide care as part of their supervised training) face unique challenges when asked to provide or participate in care for peers, given the circumstances of their roles in residency programs and medical schools. Except in emergency situations or when other care is not available, physicians-in-training should not be required to provide medical care for fellow trainees, faculty members, or attending physicians if they are reluctant to do so.

# AMA Principles of Medical Ethics: VI

Background report(s): CEJA Report 3-A-16 Modernized Code of Medical Ethics CEJA Report 4-A-08 Peers as patients

## CEJA Report 3-A-16 Modernized Code of Medical Ethics

## 10.3 Peers as Patients

The opportunity to care for a fellow physician or physician-in-training is a privilege and may represent a gratifying experience and serve as a show of respect or competence. *However, physicians must recognize that providing medical care for a fellow professional can pose special challenges for objectivity, open exchange of information, privacy and confidentiality, and informed consent.* [new language articulates core ethical values and concerns explicitly]

In emergencies or isolated rural settings when options for care by other physicians are limited or where there is no other qualified physician available, physicians should not hesitate to treat colleagues.

Physicians must make the same fundamental ethical commitments when treating peers as when treating any other patient. Physicians who provide medical care to a colleague should:

- (a) Exercise objective professional judgment and make unbiased treatment recommendations despite the personal or professional relationship they may have with the patient.
- (b) Be sensitive to the potential psychological discomfort of the physician-patient, especially when eliciting sensitive information or conducting an intimate examination.
- (c) Respect the physical and informational privacy of physician-patients. Discuss how to respond to inquiries about the physician-patient's medical care from colleagues. Recognize that special measures may be needed to ensure privacy.
- (d) Provide information to enable the physician-patient to make voluntary, well-informed decisions about care. The treating physician should not assume that the physician- patient is knowledgeable about his or her medical condition.

Physicians-in-training and medical students (when they provide care as part of their supervised training) face unique challenges when asked to provide or participate in care for peers, given the circumstances of their roles in residency programs and medical schools. Except in emergency situations or when other care is not available, physicians-in-training should not be required to provide medical care for fellow trainees, faculty members, or attending physicians if they are reluctant to do so. [new language clarifies guidance in keeping with stakeholder feedback]

AMA Principles of Medical Ethics: VI

## REPORT OF THE COUNCIL ON ETHICAL AND JUDICIAL AFFAIRS<sup>\*</sup>

CEJA Report 4-A-08

Subject:	Peers as Patients (Resolution 1, A-07)
Presented by:	Mark A. Levine, MD, Chair
Referred to:	Reference Committee on Amendments to Constitution and Bylaws (Raymond G. Christensen, MD, Chair)

1 Resolution 1 (A-07), which was introduced by the Resident and Fellow Section, and referred by the 2 House of Delegates, asks the American Medical Association to "study the ethical, psychological, 3 and management implications of housestaff treating co-workers, including but not limited to care 4 provided in the critical care setting." In examining the issue of housestaff treating co-workers it became clear that many of the ethical, psychological, and management issues that arise when 5 residents treat their peers apply to all physicians called on to provide medical care to colleagues. 6 7 Thus this report examines the considerations practitioners should weigh in deciding whether to take 8 a peer as a patient. These considerations include confidentiality of patient information, clinical 9 objectivity, and the emotional and psychological health of the treating physician. The report further addresses circumstances specific to resident physicians that make peer treatment especially 10 challenging.<sup>†</sup> 11 12 To be asked to care for a fellow physician is a privilege<sup>1</sup> and may be a gratifying experience and 13 14 serve as a show of respect and competence. However, providing health care for a colleague 15 requires sensitivities that differ in some ways from those required for nonphysician patients. As

16 with any patient, the individual's health and welfare must always remain the paramount

17 consideration. In some situations—for example, in emergencies or isolated or rural settings when

18 options for care by other providers are limited or where no other qualified physician is available—

- 19 physicians should not hesitate to treat peers.
- 20

There is a range of relationships physicians may have with peers, including partners in a private practice, fellow members of a clinical department, distant colleagues in the same specialty,

<sup>†</sup>This report does not address the ethics of identifying and reporting colleagues who may be impaired due to illness or otherwise as these issues are covered in Opinion E-9.031, "Reporting Impaired, Incompetent, or Unethical Colleagues." Similarly, this report does not delve into payment issues that may arise when a patient is a physician covered in Opinion E-6.13, "Professional Courtesy."

© 2008 American Medical Association. All Rights Reserved

# THIS DOCUMENT MAY NOT BE CITED, REPRODUCED OR DISTRIBUTED WITHOUT EXPRESS WRITTEN PERMISSION

<sup>&</sup>lt;sup>\*</sup>Reports of the Council on Ethical and Judicial Affairs are assigned to the reference committee on Constitution and Bylaws. They may be adopted, not adopted, or referred. A report may not be amended, except to clarify the meaning of the report and only with the concurrence of the Council.

1 attending physician-resident, or trainees in a residency program. Physician-patients are entitled to 2 the same respect and care as any other patient. But peer relationships may carry different degrees of 3 intimacy that have distinctive implications for the patient-physician relationship with respect to 4 clinical objectivity, confidentiality, physical privacy, informed decision making, fairness, and 5 ongoing professional relationships. Depending on the clinical condition for which the physician-6 patient needs to be treated and the nature of the relationship between the physician-patient referral 7 to another physician may be advisable. 8 9 *Clinical Objectivity.* Treating a physician-patient who is a also a close personal friend raises 10 concerns very similar to those addressed in Opinion E-8.19, "Self-Treatment or Treatment of Immediate Family Members,"<sup>2</sup> notably the possibility that the treating physician's professional 11 objectivity and medical judgment may be affected by his or her emotional ties to the patient, 12 13 thereby interfering with the care delivered. Moreover, as this Opinion also notes, when the patient is a colleague, physicians may fail to probe sensitive areas in taking the medical history or may fail 14 to perform intimate parts of the physical examination.<sup>3</sup> Physicians may want to weigh factors such 15 as the need for an exam, the possible severity of the condition, and necessary treatment options 16 before undertaking care of a peer.<sup>3</sup> 17 18

- 19 Fairness is also a consideration in making treatment recommendations or providing care to a

20 professional peer. When preferential treatment that other patients do not standardly receive for the 21 same clinical indications is given to—or expected by the physician-patient—it may result in an 22 uncomfortable and confusing situation.<sup>4</sup> Although it is human nature to treat differently someone 23 you know personally or feel a professional kinship to, physician-patients should not receive 24 disproportionate attention and resources beyond what is appropriate to meet their medical needs.

25

26 Informational and Physical Privacy. Concerns about the privacy of their personal health information have been cited as a reason physicians delay seeking medical attention.<sup>4</sup> Physician-27 28 patients may be uncomfortable disclosing sensitive information, much in the way friends or family members of the treating physician might react.<sup>2</sup> The more closely knit the professional community, 29 30 the more challenging these considerations may become. It is important to remember that physicians have the same obligation to protect the confidentiality of a physician-patient as they do for any 31 32 patient.<sup>5</sup> Information regarding the medical care of a fellow physician should be confined to the team of individuals directly involved in the treatment. The treating physician has a responsibility to 33 34 ensure that all team members appreciate the importance of not routinely sharing the physician-35 patient's health information with others, such as well-meaning staff who inquire about the individual. The treating physician should consider, and possibly discuss with the physician-patient, 36 37 how to respond to the inquiries of other physicians or medical staff who may be aware of the 38 physician-patient's illness without compromising confidentiality and convey the physician-39 patient's preferences to the care team.

40

41 Respecting modesty and physical privacy is important for any patient. When the patient is a 42 professional colleague, particularly one who works in the same health care setting, special attention

- may be required to ensure that his or her physical privacy is respected. Although such concerns 43
- may be most acute in the inpatient setting, they should not be neglected in office or clinic settings. 44

© 2008 American Medical Association. All Rights Reserved

# THIS DOCUMENT MAY NOT BE CITED, REPRODUCED OR DISTRIBUTED WITHOUT EXPRESS WRITTEN PERMISSION

1 Informed Decision Making. When physicians undertake the care of a colleague they may assume that the physician-patient has a good medical knowledge base and that they need not fully explain 2 3 the condition or plan of treatment.<sup>4</sup> It is important that an open dialogue take place in which a physician-patient and the treating physician discuss the condition at hand. The treating physician 4 5 should keep in mind the physician-patient's general medical background but make no assumptions 6 on the depth of his or her knowledge about a particular disease, especially one outside the 7 physician-patient's specialty area. 8 9 *Effects on Professional Relationships.* Providing medical care for a peer may also lead to tensions 10 in a physician's professional relationship with that individual. For example, a negative medical 11 outcome or disagreement over best course of treatment may have disruptive effects on the parties' working and personal relationships with one another. The possible outcomes and reactions to those 12 13 outcomes should be considered and weighed before undertaking the care of a colleague. Additionally a physician should always consider the treatment wishes of a physician-patient and 14 respect a wish for a second opinion. 15 16 17 SPECIAL CONSIDERATIONS FOR PHYSICIANS IN TRAINING 18 19 There are additional considerations for physicians in training and medical students when it comes to the ethics of treating peers. Resident physicians and medical students practice in circumstances 20 21 that differ in ethically important ways from the work situations of other physicians. They function in a highly structured and often stressful environment and have less autonomy in making decisions 22 23 about what work they undertake than do more senior colleagues. At the same time, they are part of the close-knit group of a residency training program or medical school class, going through 24 significant professional learning experiences with their peers and often forming close personal ties 25 within the group. The nature of the residency and medical school experience and residents' and 26 medical students' working conditions thus may heighten the concerns noted above. Even in the 27 28 absence of a personal friendship, the intimacy and intensity of shared professional experience can create relationships not unlike those of family members or close friends. Opinion E-9.055, 29 "Disputes Between Medical Supervisors and Trainees" states that "Medical students, resident 30 physicians, and other staff should refuse to participate in patient care ordered by their supervisors 31 32 in those rare cases in which they believe the orders reflect serious errors in clinical or ethical

- 33 judgment, or physician impairment, that could result in a threat of imminent harm to the patient or
- 34 to others."<sup>6</sup> Moreover, except in emergency situations, resident physicians, like other physicians,
- are free to choose whom to serve under Principle VI of the AMA's *Principles of Medical Ethics*.<sup>7</sup>
   36
- When feasible, then, residents' and medical students' choice not to treat or participate in treating a
  peer should be respected. When residents and medical students who are required by exigent
  circumstances to provide medical care to a fellow member of the housestaff, appropriate support
  should be provided.
- 41
- 42 The opportunity to care for a fellow physician is a privilege and may be a gratifying experience and
- 43 serve as a show of respect or competence, but providing health care for a colleague requires
- sensitivities that differ in some ways from those required for nonphysician patients. When
- 45 undertaking the care of any physician-patient, special attention must be paid to the privacy of the © 2008 American Medical Association. All Rights Reserved

# THIS DOCUMENT MAY NOT BE CITED, REPRODUCED OR DISTRIBUTED WITHOUT EXPRESS WRITTEN PERMISSION

1 2 3	physician patient. The physician-patient should receive the same high level of care as nonphysician-patients, including full explanation of the condition and treatment without assumptions of prior knowledge.
4 5	RECOMMENDATION
6 7 8	The Council on Ethical and Judicial Affairs recommends that the following be adopted, in lieu of Resolution 1 (A-07), and that the remainder of this report be filed.
9 10 11 12 13	The opportunity to care for a fellow physician is a privilege and may represent a gratifying experience and serve as a show of respect or competence. In emergencies or isolated or rural settings when options for care by other physicians are limited or where there is no other qualified physician available, physicians should not hesitate to treat peers. There are, however,
14 15 16 17	<ul><li>a number of ethical considerations to weigh before undertaking the care of a colleague.</li><li>(1) Physicians who provide care to a peer should be alerted to the possibility that their professional relationship with the patient may affect their ability to exercise objective</li></ul>
18 19 20 21	professional judgment and make unbiased treatment recommendations. They must also recognize that the physician-patient may be reluctant to disclose sensitive information or permit an intimate examination.
22 23 24 25 26 27 28 29	(2) Physicians providing care to a professional colleague have an obligation to respect informational and physical privacy of physician-patients as they would for any patient. Treating physicians should consider, and possibly discuss with the physician-patient, how to respond appropriately to the inquiries about the physician-patient's medical care from other physicians or medical staff. Treating physicians should also recognize that special measures may be required to ensure that the physician-patient's physical privacy is respected.
30 31 32 33 34 35	(3) Physicians providing care to a colleague should respect the physician-patient's right to participate in informed decision making. Treating physicians should make no assumptions about the physician-patient's knowledge about her or his medical condition and should provide information to enable the physician-patient to make voluntary, fully informed decisions about care.
36 37 38 39 40	(4) Physicians in training and medical students face unique challenges when asked to provide or participate in care for peers given the circumstances of their roles in medical schools and residency programs. Except in emergency situations or when other care is not available, physicians in training should not be required to care for fellow trainees, faculty members, or attending physicians if they are reluctant to do so.
41 42	(New HOD/CEJA Policy)

Fiscal Note: Staff cost estimated at less than \$500 to implement.

© 2008 American Medical Association. All Rights Reserved

# THIS DOCUMENT MAY NOT BE CITED, REPRODUCED OR DISTRIBUTED WITHOUT EXPRESS WRITTEN PERMISSION

#### REFERENCES

<sup>1</sup>Levy MA, Arnold RM, Fine MJ, Kapoor WN. Professional courtesy -- current practices and attitude. *N Engl J Med.* 1993;329(22):1627-1631.

<sup>2</sup>Schneck SA. "Doctoring" doctors and their families. *JAMA*. 1998;280:2039-2042. <sup>3</sup>British Medical Association. Ethical responsibilities in treating doctors who are patients. Updated March 2004. http://www.bma.org.uk/ap.nsf/Content/doctorspatients. Accessed March 26, 2008.

<sup>4</sup> American Medical Association. Opinion E-8.19 Self-treatment or treatment of immediate family Members. *AMA Code of Medical Ethics*. Chicago, IL: American Medical Association; 2006. http://www.ama-assn.org/apps/pf\_new/pf\_online?f\_n=browse&doc=policyfiles/HnE/E-8.19.HTM&&s\_t=&st\_p=&nth=1&prev\_pol=policyfiles/HnE/E-7.05.HTM&nxt\_pol=policyfiles/ HnE/E-8.01.HTM&. Accessed April 8, 2008

<sup>5</sup>Latessa R, Ray L. Should you treat yourself, family or friends? *Fam Pract Manag*. 2005;Mar;12(3):41-44.

<sup>6</sup> American Medical Association. Principle VI. *AMA Code of Medical Ethics*. Chicago, IL: American Medical Association; 2006. http://www.ama-assn.org/apps/pf\_new/pf\_online? f\_n=browse&doc=policyfiles/HnE/E-0.001.HTM&&s\_t=&st\_p=&nth=1&prev\_pol=policyfiles/ CEJA-TOC.HTM&nxt\_pol=policyfiles/HnE/E-0.001.HTM&. Accessed April 8, 2008 <sup>7</sup>American Medical Association. Opinion E-9.055 Disputes between medical supervisors and trainees. *AMA Code of Medical Ethics*. Chicago, IL: American Medical Association; 2006. http://www.ama-assn.org/apps/pf\_new/pf\_online?f\_n=browse&doc=policyfiles/HnE/E-9.055.HTM&&s\_t=&st\_p=&nth=1&prev\_pol=policyfiles/HnE/E-8.21.HTM&nxt\_ pol=policyfiles/HnE/E-9.01.HTM&. Accessed April 8, 2008

© 2008 American Medical Association. All Rights Reserved

# THIS DOCUMENT MAY NOT BE CITED, REPRODUCED OR DISTRIBUTED WITHOUT EXPRESS WRITTEN PERMISSION